WebEx Microphone Settings in Desktop App when using Promethean Board

 Use system setting (2- USB PnP Sound Dev... Speaker/HP (Realtek High Definition Audio) Speakers (2- USB PnP Sound Device) Use system setting (2- USB PnP Sound Dev... Microphone (2- USB PnP Sound Device) Microphone (Realtek High Definition Audio) @ Settings... • Switch audio Mute ~

2. Make sure Microphone (Realtek High Definition Audio) is selected and NOT Microphone (USB PnP Sound Device).

The Pnp Sound Device is your Promethean board and if it is selected, your WebEx participants will not be able to hear you.

1. Click Arrow next to Mute/