WebEx Microphone Settings in Desktop App when using Promethean Board
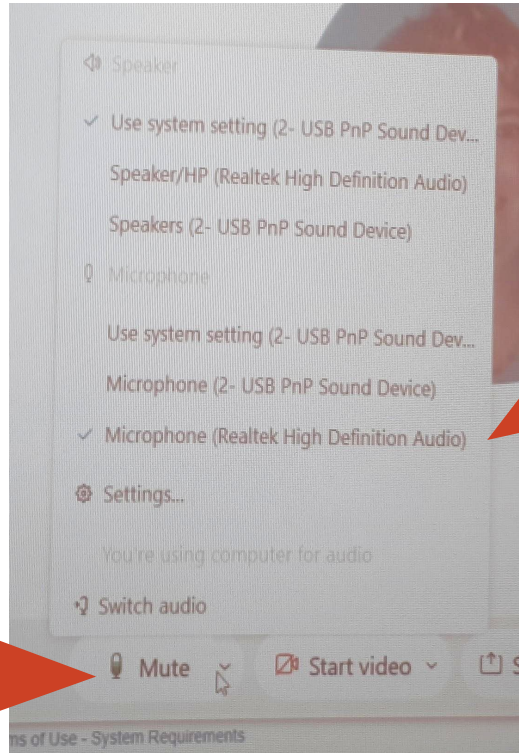

2. Make sure **Microphone (Realtek High Definition Audio)** is selected and NOT Microphone (USB PnP Sound Device).

The Pnp Sound Device is your Promethean board and if it is selected, your WebEx participants will not be able to hear you.

1. Click Arrow next to Mute/ Unmute